

System Requirements

Web Version: www.lexiacore5.com

Operating Systems and Browsers

Mac

- macOS 10.15 or higher
- Chrome 73 or higher, Safari 13.1 or higher, Edge 81 or higher, Firefox 72 or higher

PC

- Windows 10 or higher
- Chrome 73 or higher, Edge 81 or higher, Firefox 72 or higher

Chromebook (including Touchscreen)

- Chrome OS

For all browsers and platforms

- Headsets (recommended)
- 1024x768 screen resolution (recommended)
- 4 GB RAM (recommended), 2 GB (minimum)
- Javascript must be enabled
- Persistent Internet connection (required)
- Bandwidth: A typical student consumes 10MB of bandwidth per 5-min block (average rate ~0.4 Mbps). A classroom of 25 students consumes 750MB of bandwidth per 30-min session (average rate ~3.33 Mbps). Bandwidth need is typically higher just after students log in and decreases after a few minutes of use. A 15MB download occurs upon logging into the Core5 product.

iPad Version

- iOS 10 or higher
- iPad (4th generation) or newer, iPad mini 3 or newer, iPad Air (all models), iPad Pro (all models)
- 1.9 GB for app (3.8 GB storage space for download)
- Persistent Internet connection (minimal bandwidth is used)

Android Version

- Android 7.1.1 or higher
- Samsung Galaxy Tab A (2017, 2019), Tab S4, Tab S5e, Tab E
- Setting the default browser to Chrome is recommended
- Persistent Internet connection (minimal bandwidth is used)

myLexia.com (the educator website)

Chrome 73 or higher, Edge 81 or higher, Firefox 72 or higher, Safari 13.1 or higher, Safari on iPadOS 13.1 or higher

myLexia App for iOS

- iPhone, iPad, and iPod Touch with iOS 12.0 or higher
- iPad with iPadOS 12.0 or higher
- Apple Watch with watchOS 6.0 or higher

Firewall, Proxies, Content Filtering—Allow Access

https://*.mylexia.com

<http://www.lexiacore5.com>

[.salesforceliveagent.com](https://salesforceliveagent.com) (required only to use myLexia Support Chat)

Note: Thin clients, Citrix, Terminal Services/Remote Desktop, virtual machines, and other remote access or PC-sharing systems are not supported.